



RADNOR
house

Gift Voucher Terms and Conditions

Gift vouchers will be sent by email on receipt of payment to the value of the voucher.

Gift vouchers may only be redeemed against bookings at Radnor House up to the value of the voucher purchased and made DIRECTLY with us via our website, or by email or phone.

To redeem the voucher once the booking has been agreed, the person making the booking simply posts or emails the voucher to us. We will then refund any payments they have already made to us, up to the full value of the voucher.

Gift vouchers must be redeemed by making a reservation for available dates by the end of 2022.

In the event that you are unable to redeem the voucher during this period because of ongoing Government restrictions that prevent travel to Radnor House, this deadline will be extended until 6 months after the restrictions are lifted, or you can claim a full refund.

We do not accept 1-night bookings at weekends (Friday and Saturday nights), or during the Hay festivals in May and November.

If the value of a gift voucher exceeds the cost of the room, the balance can be put towards other items available on request at Radnor House (eg an evening meal, a range of drinks from our licenced bar) and/or used to pay for another future room booking by the end of 2022.

Gift vouchers have no cash value and cannot be exchanged for further gift vouchers. Vouchers will be subject to verification before redemption. We reserve the right not to accept any vouchers that have or appear to have been forged or are otherwise invalid.

We accept no responsibility for lost or stolen vouchers and such vouchers will not be refunded.

All standard Radnor House terms and conditions apply.

These terms and conditions are governed by the laws of the UK.